

AYL? Festival 2019 – Access Information

Are You Listening? Festival is a new music festival that raises money for Reading Mencap, a local learning disability charity. We are committed to making the event as inclusive as possible so that everyone can enjoy it with us.

If you have any ideas for improving access at the Festival, or if you have any issues, please get in touch. Running the Festival across multiple venues in the town offers many challenges but we're constantly looking to improve our Accessibility.

Please contact us in advance if you have any questions or require any assistance, we will always be happy to help in any way we can. We aim to answer all Access enquiries within 5 working days.

Our Contact Details

Our point of contact for all Accessibility needs is **Jonjo Warrick**

Email: info@heavypop.co.uk

Telephone: We do not have a landline, but please email us your phone number if you would like us to call you.

Postal Address: Accessibility Needs, Are You Listening? Festival, South Street Arts Centre, Reading RG1 4QU

Getting to Are You Listening? Festival

Our Box Office

Our box office is on the ground floor of Sub 89 which can be accessed without steps from the street

Address: 110-117 Friar Street, Reading, RG1 1EP

Telephone: 01189 595 395

Please bring ID and your ticket. You can print it or simply show it on your mobile phone. That's it!

Our Venues

Below is the venue information for all our venues, including arrival, stage view and toilet information. Our venues are all based in Reading town centre, and at their furthest point can be up to 0.7 miles apart.

Milk Bar

Address: 8 Merchants Place, Reading RG1 1DT

Telephone: 07399 849 888

Arrival: The venue is accessed without steps through the main entrance.

Stage: The stage is on the first floor, accessed by going up 11 steps from the ground floor. Unfortunately Milk is not wheelchair accessible.



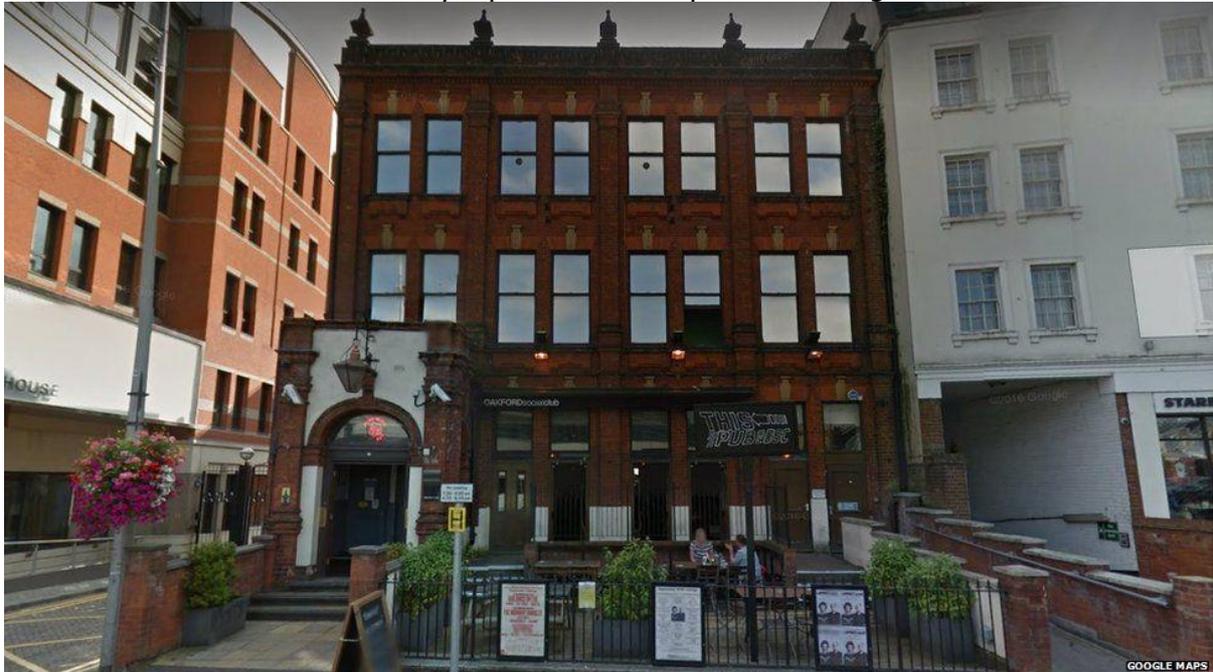
Toilets: There are two toilets which are accessed on the ground floor. There is no specific disabled toilet.

Oakford Social Club

Address: 53 Blagrove Street, Reading RG1 1PZ

Telephone: 0118 959 4267

Arrival: The venue is accessed by a permanent ramp 5m to the right of the main entrance.



Stage: The performance space is on the ground floor and is accessible without steps.

Toilets: There is a specific disabled toilet on the ground floor, near the performance space.

Purple Turtle

Address: 9 Gun Street, Reading RG1 2JR

Telephone: 0118 959 7196

Arrival: The venue is accessed without steps through the main entrance.

Stage: The performance space is on the ground floor and is accessible without steps.

Toilets: There is a specific disabled toilet on the ground floor, next to the stage.

Rising Sun Arts Centre

Address: 30 Silver Street, Reading RG1 2ST

Telephone: 0118 986 6788

Arrival: The venue is accessed without steps using the side door down the left side of the building.

Stage: The performance space is on the ground floor and is accessible without steps.

Toilets: There is a disabled friendly toilet on the ground floor, near the performance space.

South Street Arts Centre

Address: 21 South Street, Reading RG1 4QU

Telephone: 01189 606 060

Arrival: The venue is accessed without steps using the ramp to the main entrance.

Stage: The Studio space is on the ground floor and is accessible without steps.

The Theatre space is on the ground floor and is also accessible without steps.

Toilets: There is a specific disabled toilet on the ground floor, next to The Studio.

St Laurence Church

Address: 30-31 Friar Street, Reading RG1 1DA

Telephone: 01189 571 293

Arrival: The venue is accessed without steps through the main entrance.

Stage: The performance space is on the ground floor and is accessible without steps.

Toilets: There is a specific disabled toilet on the ground floor, near the venue entrance.

Sub 89

Address: 110-117 Friar Street, Reading, RG1 1EP

Telephone: 01189 595 395

Arrival: The venue is accessed without steps through the main entrance.

Stage: The performance space is on the first floor, which can be accessed by steps up from the main entrance or can be accessed without steps using a lift accessed down the right side of the building. Please speak to the door staff at the entrance on arrival to use the lift.

Toilets: There is a specific disabled toilet accessed without steps from the performance space.

BOOKABLE ACCESS FACILITIES

PERSONAL ASSISTANTS

Are You Listening? Festival are proud to provide a free ticket for a Personal Assistant. To secure a Personal Assistant ticket, please email us with confirmation of your ticket and we will add your Personal Assistant to our guestlist.

ASSISTANCE DOGS

We welcome assistance dogs. Please inform us ahead of the event so we can prepare staff to receive you and your dog.

MEDICINES

If you need to bring medicines, food or drink to manage a medical condition, or medical equipment you are welcome to do so. We don't have any medical equipment at our venues.

PERFORMANCE ACCESS

We currently do not offer an auditory enhancement or assistance such as British Sign Language at this present time.

STROBE LIGHTING

Some performances may use strobe lighting or hazer (smoke machine). If this is an issue, let us know in advance and we will do our best to accommodate you, or let a member of staff know on arrival.

VIEWING PLATFORMS

We do not have any viewing platforms at our venues, but please speak to Are You Listening? Festival Volunteers at the venue who can help you find an accessible viewing space.